

# Legalese

## Cautions

Consult your health care professional prior to using this or any body cooling product for a medical condition. UnderCool cooling packs are designed for the specific objective of cooling the body. ThermApparel LLC will not be liable for injuries or damages resulting from misuse or misapplication of our products. Use only as directed. Keep the cooling packs away from children and pets. Do not puncture, microwave or eat the cooling packs

## Warranty

1 year warranty against any defects in materials and/or workmanship. We will repair or replace, at ThermApparel's discretion, within that time. Check warranty by state and country

## Return & Damages Policy

If for any reason you find a product unsatisfactory, you may return the product in its unused, original condition, including all components and packaging, within 30 days of purchase date as stated on your receipt for a full refund of the amount paid. Please contact us if your product is received damaged or defective and we will make it right! If your product is received damaged in shipping, keep all packing materials and report the damage to customer service at 855-232-7233. We will replace your product right away.

For the full policy please visit [thermapparel.net/resources](http://thermapparel.net/resources)

## Questions? Comments?

855-232-7233

[contact.us@thermapparel.net](mailto:contact.us@thermapparel.net)



# stay cool. be cool.

**thermapparel**<sup>®</sup>

## Getting Started

Cool it down, put it on and you're ready to go.

1. Lay the entire UnderCool flat in the freezer or fridge. (You can stack them but it will take longer to cool.)
2. Wait 45-60 minutes for packs to become fully solid.

## How To Wear

1. Unfasten the hook-and-loop fastener.
2. Place your arms through each arm hole.
3. Fasten on your front tightly so the cooling packs rest firmly on your back.
4. Wear whatever you like over your UnderCool and enjoy the day safe from the heat.

## Cooling & Recharging

Your UnderCool absorbs your body heat and slowly melts to keep you cool. Depending on conditions and level of activity cooling packs will last around 1-2 hours.

1. To re-cool, lay the packs or entire UnderCool flat in ice water, the freezer or fridge. You can stack them but it will take longer to cool. Make sure they lay flat or they will freeze into strange shapes
2. To re-cool submerge in ice water for 20 min. Lay flat in the freezer for 40 min. and the fridge for 60 min.

## Washing & Care

1. Remove all cooling packs from the your UnderCool.
2. Wash your UnderCool in cold water with like colors.
3. Dry and store flat.

## Installing Cooling Packs

It's a tight fit, that's why it keeps you cool. The packs slide in, but you might have to wiggle the fabric and pack to get the right fit.



Show us how your UnderCool makes you cooler.

