

Legalese

Cautions

Consult your health care professional prior to using this or any body cooling product for a medical condition. UnderCool cooling packs are designed for the specific objective of cooling the body. ThermApparel LLC will not be liable for injuries or damages resulting from misuse or misapplication of our products. Use only as directed. Keep the cooling packs away from children and pets. Do not puncture, microwave or eat the cooling packs. The vest and cooling packs are not fire retardant. Melting point is above 375 °F / 190 °C. No SARA Hazards. Substance is oil based, bio-degradable and non-toxic. Use at your own risk.

Warranty

1 year warranty against any defects in materials and/or workmanship. We will repair or replace, at ThermApparel's discretion, within that time. Check warranty by state and country.

Return & Damages Policy

If for any reason you find a product unsatisfactory, you may return the product in its unused, original condition, including all components and packaging, within 60 days of purchase date as stated on your receipt for a full refund of the amount paid. Please contact us if your product is received damaged or defective and we will make it right! If your product is received damaged in shipping, document damage with photos, keep all packing materials and report the damage to customer service at 855-232-7233 or contact.us@thermapparel.com. We will replace your product right away. For the full policy please visit thermapparel.com

Questions? Comments?

855-232-7233

contact.us@thermapparel.com



UnderCool Cooling Vests.
Do more of what you love.

thermapparel®

Getting Started, Cooling & Recharging

1. Submerge Cooling Packs in ice water 20 min.
Lay flat in freezer 40 min., or fridge 60 min.
- Cooling Packs can be stacked but will take longer to freeze.
- Make sure Cooling Packs lay flat or they will freeze into strange shapes.
- If Cooling Packs freeze into strange shapes run hot water over Cooling Packs until melted then lay flat in ice water, fridge or freezer to re-cool.
- UnderCool Vest with Cooling Packs inserted can be placed in ice water, fridge or freezer.
- [Cooling Packs do not have to be removed from UnderCool Vest to be re-cooled.](#)

How To Wear

1. Unfasten Velcro.
2. Place arms through each arm hole.
3. Fasten Velcro tightly on front so Cooling Packs rest firmly on lower back.
4. Wear whatever you like over your UnderCool and enjoy the day safe from the heat.

How To Tell if You Have the Right Fit

UnderCool should fit your body like a glove with no space between your back and the Cooling Packs.

Show us how cool you really are.



Inserting Cooling Packs

It's a tight fit, that's why it keeps you cool. The Cooling Packs slide in, but you might have to wiggle the fabric and Cooling Pack to get the right fit.



Washing & Care - Machine Wash

1. [Remove all Cooling Packs from UnderCool.](#)
2. Secure Velcro on front so it won't snag Vest.
3. Place UnderCool Vest in small laundry bag.
4. Wash UnderCool Vest in cold water with like colors.
5. [Do not dry in dryer,](#) lay flat to dry and store flat.

Washing & Care - Hand Wash

1. Cooling Packs can stay in the UnderCool Vest
2. Hand wash with mild soap.
3. Rinse well and lay flat on towel to dry.

Cooling Pack Longevity

1. [When not in use always store Cooling Packs in fridge or freezer.](#)
2. Do not leave Cooling Packs in a hot car or hot environment.

you make us cool *thank you!*