



March 4, 2023

To Whom It May Concern:

I am writing to express my highest recommendation for the Jorns CARES Act team and their processing of our Employee Retention Credit (ERC) claim. As the President and CEO of Huston-Tillotson University, I had the pleasure of working with the Jorns CARES Act team and I am extremely satisfied with the level of service they provided.

First and foremost, I was impressed with their thorough and compliant approach to the ERC claim process. Their attention to detail ensured that all the necessary paperwork was completed accurately and in a timely manner. They provided clear guidance on what documents were needed and were always available to answer any questions that arose.

The refund we received from our ERC claim was more than expected and processing time was faster than anticipated. The university was able to invest these funds into staff and facility improvements, which has had a significant impact on our operations.

Overall, I am very thankful for the Jorns CARES Act team and their exceptional work in processing our ERC claim. I highly recommend them to other higher education institutions who are looking for a reliable and efficient partner. They have exceeded our expectations in every way, and we will be working with them in the future on significant money-saving opportunities for the university.

Sincerely,

A handwritten signature in cursive script, reading "Melva K. Williams". The signature is written in black ink and is positioned to the left of the typed name.

Melva K. Williams, Ph.D.
7th President and CEO
Huston-Tillotson University

OFFICE OF THE PRESIDENT

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