

“Wherever there  
is a human being,  
there is an  
opportunity  
for kindness”.

Seneca



**Randy Gerlach**  
*President/CEO*

**Olivia Rozycki**  
*Administrator  
Schofield Residence*

**Craig Dlugosz**  
*Administrative Director of  
Home Health Care Services*

**Candice Duffy**  
*Director Adult Day  
Health Care Program*

**Linda Sroka**  
*Director of Mission Advancement*

# SchofieldCare

## Our Vision

*Develop healthcare, residential living, and community based services to benefit adults of all ages.*

## Our Mission

*Provide knowledgeable and compassionate care that enhances the lives of those we serve.*

## Your Planned Gift will support Schofield’s Legacy of Caring.

A simple charitable bequest provides meaningful support for Schofield Care. Be sure your Will and other estate plans reflect your wishes. An up-to-date, valid Will also protects your loved ones. Leaving a legacy through a charitable gift will minimize estate taxes.

If you are interested in a bequest to Schofield Care, please speak with your attorney and/or financial planner. Should you elect to leave a bequest to Schofield, you will need to provide your advisor the following information:

Schofield Foundation  
Mission Advancement Office  
3333 Elmwood Ave.  
Kenmore, NY 14217

Our EIN is 16-1190702 (This is how we are identified by the IRS)  
Bequest gifts have no financial limitations and may be made for a general or specific purpose.  
Should you have any questions, please do not hesitate to call Linda Sroka, Director of Mission Advancement at (716) 436-6307.

## Our Scope of Services

**Adult Day Health Care** – Health care, social activities and support services. Two sessions, six days per week.

**In-Home Care** – Providing care for you or a loved one in the comfort, privacy and safety of your own home.

**Mondello Wellness & Family Center** – Health screenings, education programs and other wellness-related activities for senior adults and their families.

**Nursing Home Care** – 24/7 medical care in a beautiful, home-like setting. Our nursing home care also provides:

- **Hospice and Palliative Care** – Comforting and specialized care for those facing a serious or life-limiting illness.
- **Rehab** – Specialized, short-term care for those with recent illness, injury or surgery.

**Traumatic Brain Injury** – Several programs including waiver services to address the cognitive, physical and emotional aspects of individuals with TBI.

**Veteran Care** – Services available for veterans at home, those in need of adult day health care, short-term rehab, or skilled nursing care.

**Correction:** Schofield Residence sincerely apologizes for incorrectly identifying our resident, Ella Gagnon, in our SCOPE Spring 2020 Newsletter. She was honored by her son, Daniel Gagnon. Sadly, Mrs. Gagnon passed away on April 9, 2020.

## Watch Your Mail

Schofield Care will be officially celebrating our 110th Anniversary of serving the community. We hope you will “join” us for our Anniversary Celebration. Invitation to come!

**SCHOFIELD CARE – Celebrating 110 Years of Caring for Those in Need**  
**Fall 2020**



A MISSION ADVANCEMENT PUBLICATION OF SCHOFIELD CARE  
Serving Erie & Niagara Counties  
3333 Elmwood Avenue, Kenmore, NY 14217

## A Closer Look:

**Schofield Residence - Nursing Home Care** - opened its doors at 3333 Elmwood Avenue, Kenmore, NY in June 1980 with the official dedication ceremony taking place on October 25, 1980. Known as Schofield Residence, we offer a home-like feel for our residents. Located on a beautifully landscaped five-acre site, our residents enjoy a safe, residential neighborhood.

Both private and semi-private rooms are bright and cheerful. Our indoor atrium serves as a “warm space” for residents to enjoy alone or with family and friends. Activities are scheduled in our Wellness Center, and residents have the opportunity to enjoy outdoor gardens and courtyards. On-site beauty salon and barber shop keep our residents well groomed. We encourage pet-friendly visits.

Of course, our dedicated staff of nurses, certified nursing assistants, special service providers and our dietary personnel are committed to ensuring your loved ones receive top quality care. Schofield’s team is experienced, qualified, and compassionate...they are our heroes.

4/30/20  
Thank you for all you do  
and especially taking care of  
my mom, Lois!  
The Conklin Family  
Praying for everyone there!

Schofield Staff,  
Just a note of thanks and  
appreciation for your care.  
We are thinking of all of you.  
Mary Ann Cain and Family

To all of the administrative  
and support staff at Schofield:  
Thank you all so much for all the  
work you continue to do to keep  
Schofield running during this crisis.  
It is truly appreciated.  
God bless you all.  
Barbara Kraemer  
Schofield Volunteer

Just wanted to thank you for  
taking care of my mom, Lois Conklin,  
and all the residents there.  
We are praying for all of you.  
God's blessings to you!  
Sandy Ingerham

**SPEAKER SERIES – FALL 2020 – CANCELLED DUE TO COVID RESTRICTIONS.**  
*We look forward to welcoming you and our speakers in Spring 2021.*





# The Long and Winding Road

Many of you will ask yourself, “Is he going to quote a Beatles song” or “What does this title have to do with COVID”, since it is the topic that drives everything today.

Yes, I have always been a Beatles fan, but find lyrics as the path to understanding a story. The story I find myself intrigued to discuss is one that has caused much discontent. That topic is VISITATION.

The long and winding road began March 13, 2020, when the Department of Health (“Department”) issued guidance to nursing homes (NHs) limiting visitation to medically necessary or end-of-life services. COVID-19 had been detected in multiple communities around New York State. Residents of Nursing Homes and Adult Care Facilities were at especially high risk of severe morbidity and mortality. Healthcare personnel (HCP), other direct care providers and visitors who enter NHs and ACFs while symptomatic or asymptomatic with COVID-19 presented a high risk for outbreaks.

In an attempt to minimize possible spread of the virus facilities were required to immediately suspend all visitation except when medically necessary (i.e. visitor is essential to the care of the patient or is providing support in imminent end-of-life situations) or for family members of residents in imminent end-of-life situations, and those providing Hospice care. Theodore Roosevelt once said “Knowing what’s right doesn’t mean much unless you do what’s right.” This was the mantra accepted by our industry as we cared for our frail and vulnerable elderly.

Nursing homes were allowed to resume limited family visits in July, for the first time since the coronavirus pandemic struck New York in March. The visitations were permitted only if the facility has been free of COVID-19 for at least 28 days. Residents are allowed two visitors at a time, and the guests must undergo temperature checks, wear face masks and socially distance during the visit. Guidelines allow for 10 percent of the residents to be allowed visitors a day. That means no more than 10 residents could receive visitors per day in a 100-bed facility.

Since such time that Schofield Residence submitted and implemented its plan for resumed visitation through July 27th, there has been 85 residents who have received visits from 136 visitors.

No matter how you look at it, 4 months makes for a *Long and Winding Road*. Thank you for your understanding and patience during this most difficult period of time.

Randy Gerlach

President/CEO



*Schofield's Certified Home Health Care was awarded the Spotlight Grant from the Ken Ton Elks Lodge No 1942. This \$2,000 grant will aid in providing much needed PPE and other medical supplies to our dedicated staff who assist and care for those receiving services at home.*

## Schofield's Chicken BBQ



We are especially grateful to our neighbors, friends, family and staff who supported Schofield's Chiavetta's Chicken BBQ events which were held on June 12 and June 26. Sincere appreciation to our sponsors who helped ensure successful events. Thank you!

MAJOR SPONSOR



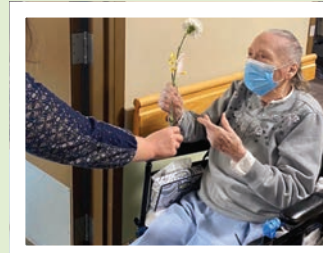
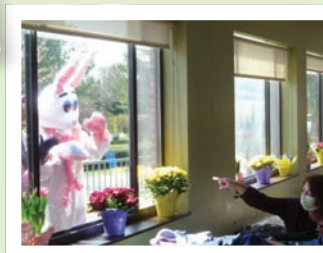
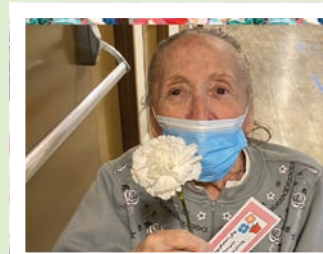
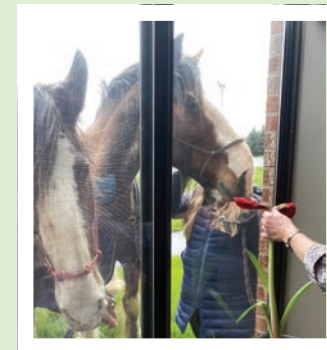
In-Kind Raffle Sponsors



# Thank You

for the community support to our residents and staff throughout the COVID-19 crisis.

*You brightened our days!*



*These are just a few of the many vendors who donated to support our staff members.*



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## Our Heroes

