



COVID -19 VISITOR FACT SHEET ***UPDATED***:

***The COVID-19 Visitor Fact Sheet has been updated to reflect the changes implemented by the Department of Health 03/25/2021**

Our mission and goal are always to keep both you, your loved one and our staff safe from Infectious Diseases. It is important the following guidelines are followed to ensure COVID transmission does NOT occur.

- If at any time we feel there would be a concern with your loved one's safety the facility has the right to immediately intervene and stop the visit from continuing.
- All visits are limited to 30 minutes with no more than 2 visitors per visit to ensure all residents can visit with their loved one during these trying times.
- The facility will allot for 5 visits 30 minutes per visit Monday-Friday excluding holidays. These days and times are subject to change.

Due to the changes in the weather the facility will determine if visits will be held outside on the patio or inside in our Main Dining Room.

- Visitation hours are by appointment only. A copy of the facility's Visitation Policy is posted on the Resident Portal and the facility website.
- Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
- All visitors must remain in the designated area for visits – Outside Activities Patio or Main Dining Room
- At this time, visitation is prohibited in resident rooms or care areas
- All visits will be limited to 2 visitors per visit. Visitors under the age of 16 years old must be accompanied by an adult 18 years of age or older.
- Both resident and visitor will be expected to adhere to social distancing – (6 feet apart). There is a designated spot for both you and your loved one. Both parties must remain in their designated area and are not permitted to leave the area.
- No drinks or food will be permitted
- No pets allowed
- Both residents and visitors will be expected to use 60% alcohol-based products to limit transmission.
- Both residents and visitors will be expected to wear a mask to limit transmission.
- Screening shall consist of a rapid COVID-19 test, temperature checks and asking screening questions to assess potential exposure to COVID-19.
- Once you are in the designated area, your loved one will then escorted in and the visit will be supervised for everyone's safety.