



SCHOFIELD RESIDENCE COVID VISITATION POLICY- ***UPDATED***

The COVID Visitation Policy has been updated to reflect the changes implemented by the Department of Health as 03/25/2021

PROCEDURE:

- All responsible parties will be notified of the revised visitation plan which must follow all guidance provided by the Department of Health.
- Visits will occur in 30 minute intervals and can be scheduled Monday – Friday during the following time frames:
 - 10:00am - 12:00pm
 - 2:00pm - 4:00pm
 - 6:30pm - 7:30pm
- Reception will coordinate scheduling of all visits in adherence with the days and times outlined above, we ask that you schedule your visit 24 hours in advance. Laurie Doak can be reached Monday- Friday 8:00am- 4:00pm at (716) 874-1566.
- To ensure all residents have the opportunity to visit with their loved ones, the facility will not schedule more than 5 residents per 30-minute interval, and you will not be able to have a set visitation date/time.
- Rapid COVID- 19 testing is available for all visitors, if you opt to have a Rapid test, we ask that you arrive 15 minutes prior to your scheduled visit time.
- Two visitors will be allowed per visit at any one time.
- At this time visits will be held in our Main Dining Room
- New admissions/Re-Admissions to the facility will not be able to schedule a visit until after their 14-day monitoring period is over.
- When a new case of COVID-19 among residents or staff is identified, visitation will be suspended, until at least one round of facility-wide testing is completed. After facility testing is completed visitation can resume based on the following criteria:
 - If the first round of outbreak testing reveals no additional COVID-19 cases in other areas (e.g. units) of the facility, then visitation can resume for residents in areas/units with no COVID-19 cases. However, the facility should suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.
 - For example, if the first round of outbreak testing reveals two more COVID-19 cases in the same unit as the original case, but not in other units, visitation can resume for residents in area/units with no COVID-19 cases.
 - If the first round of outbreak testing reveals one or more additional COVID-19 cases in other areas/units of the facility (e.g. new cases in two or more units), then facilities should suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

Inside Visitation Process:

All visitors who enter the facility will be screened for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms), and denial of entry for those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status). Once the visitor is cleared, they will be allowed to visit in the designated area. While in the designated area all visitors must maintain 6ft distance from other residents and visitors. Both the resident and the visitor will be required to wear a mask at all times. If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand- hygiene before and after. If a resident is not vaccinated, they will be required to maintain 6ft distance from their loved one. Visitors will be asked to be seated and remain so at their designated table. If at any time these rules are not followed visitation will end.

Outside Visitation Process:

All visitors who will be screened at the outside patio gate for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms), and denial of entry for those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status). Once the visitor is cleared, they will be allowed to visit in the designated area. While in the designated area all visitors must maintain 6ft distance from other residents and visitors. Both the resident and the visitor will be required to wear a mask at all times. If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand- hygiene before and after. If a resident is not vaccinated, they will be required to maintain 6ft distance from their loved one. Visitors will be asked to be seated and remain so at their designated table. If at any time these rules are not followed visitation will end.

The Visitation will resume at the facility under the revised guidance dated March 25, 2021 if able to continue following the core principles of infection control and prevention and the following conditions:

- The NH has no staffing shortages as evidenced by the NH's individual staffing plan and as reported by the NH through submissions to the National Health Safety Network (NHSN).
- The absence of any new onset of COVID-19 among staff or residents as reported to the Department on the HERDS and staff testing surveys and as reported to the NHSN for a period of no less than fourteen (14) days
- Visitation should be limited to outdoor areas, weather permitting. Visitor and residents must be appropriately socially distanced, unless residents have been fully vaccinated and wearing a facemask or face covering while in the presence of others.

Visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP), and resident advocacy organizations, will be permitted under the following conditions:

Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms, do not pass the screening questions. Screening shall consist of temperature checks and asking screening questions to assess potential exposure to COVID-19. The facility must maintain screening questions asked onsite and make it available upon the Department's request.

Documentation of screening must be maintained onsite in an electronic format and available upon the Department's request for purposes of inspection and potential contact tracing. Documentation must include the following for each visitor to the nursing home:

- First and last name of the visitor;
- Physical (street) address of the visitor;
- Daytime and evening telephone number;
- Date and time of visit;
- Email address, if available; and
- A notation indicating the individual cleared the screening (both temperature and questions) that does not include any individual temperatures or other individual specific information.

There is adequate PPE made available by the nursing home to ensure residents wear a facemask or face covering which covers both the nose and mouth during visitation, if medically tolerated.

Visitors must wear a face mask or face covering which always covers both the nose and mouth when on the premises.

Visitors must maintain social distancing from other visitors and residents. If a resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand- hygiene before and after.

The nursing home must have adequate supply of masks on hand for visitors and must make them available to visitors who lack an acceptable face covering.

Facilities provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors, and representatives of the long-term care ombudsman visiting residents and those individuals are able demonstrate to appropriate use.

Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.

Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.

Indoor Visitation

Facilities should allow indoor visitation at all times and for all residents (regardless of vaccination status), except for a few circumstances when visitation should be limited due to a high risk of COVID-19 transmission (exception- compassionate care visits should be permitted at all times). These scenarios include limiting indoor visitation for:

- Unvaccinated residents if the nursing home's COVID-19 county positivity rate is >10% AND <70% of residents in the facility are fully vaccinated;
- Residents with confirmed COVID-19 infection, whether vaccinated, or unvaccinated until they have met the criteria to discontinue Transmission-Based Precautions; OR
- Residents in quarantine, whether vaccinated or unvaccinated, until they have met criteria for release from quarantine.

NOTE: For county positivity rates go to: <https://data.cms.gov/stories/s/COVID-19-Nursing-Home-Data/bkwz-xpvg>

Indoor Visitation During an Outbreak

An outbreak exists when a new nursing home onset of COVID-19 occurs (i.e., a new COVID-19 case among residents or staff). With the appropriate safeguards, visitation can still occur when there is an outbreak, but there is evidence that the transmission of COVID-19 is contained to a single area (e.g. unit) of the facility.