



To Our McHarrie Life Community:

We are pleased to inform you that the New York State Department of Health (DOH) has modified their directives on visitation/testing in nursing homes and assisted living residences; that we believe allows for less restrictive in-person visits between residents and their families, under specific rules and guidelines.

Our revised plan for limited visitation includes provisions and DOH guidelines that seek to ensure the health and safety of everyone (residents, staff and visitors) and must always be followed. Our visitation safety plan is on file with New York State and as per the DOH, our ability to allow limited visitation is predicated on the *continued absence* of a COVID diagnosis in any of our residents or staff.

Enclosed, is a copy of our Visitation Safety Plan/Fact Sheet. Everyone will be required to adhere to all conditions. This visitation plan is subject to change. As per DOH directive, if any visitor fails to adhere to the protocols, they will be prohibited from visiting for the duration of the state declared public health emergency.

As you may expect, visits will be conducted differently during this period. All visits will be scheduled in advance and will be subject to several provisions. This includes a limit of 2 visitors per resident at any one time; visits may take place indoors or outdoors; all visitors must complete a health screen and staff will monitor to ensure safety guidelines are being followed.

Visits can only be conducted as scheduled – there will be no exceptions. Please note that all other options to stay connected will continue (telephone, facetime, etc.)

If our ability to continue with visitation changes, we will notify you.

Thank you for your continued support during these unusual times. We look forward to seeing more of you on our campus.

Sincerely,

Mark Murphy  
CEO

## Visitation Safety Plan/Fact Sheet

1. Scheduled visits will take place 7 days per week. Monday – Friday, between 9:30am and 7:15pm; Saturday and Sunday, between 10:15am – 3:30pm.
2. ***You must schedule visits in advance*** by calling **315-638-2521**. *Our scheduler will be available Monday, Wednesday, and Friday mornings from 9:30am-11:00am to take your phone call and schedule your visit. You may schedule a visit up to 14 days in advance.*
3. Scheduled visits will alternate daily, on an odd/even basis, that will be based on the resident's **bed** number (in shared rooms) and the corresponding calendar date, (for example: the 15<sup>th</sup> of the month is an odd number and all visitation scheduled on that day will be for residents living in bed's labeled **room#-1**; while on the 16<sup>th</sup> of the month, visits will be for residents living in bed's labeled **room#-2** ). Residents in a private room will be scheduled based on their room # and the corresponding date (for example: room #310 will be on the even dates). We cannot accommodate walk-in visits at this time.
4. Visits will be up to 2 hours in duration. Only two visitors per resident will be permitted per visit.
5. A staff member will be monitoring all visits to maintain the health and safety of the individual resident and our resident population in general.
6. In order to accommodate all the residents and families; frequency of visits will be based on the number of family members participating.
7. All visitors will need to adhere to the following health screening and visitation guidelines:
  - a. Have their temperature taken and the temperature must be less than 100 degrees.
  - b. Sign an attestation that:
    - i. Are not experiencing two or more of these symptoms: Fever, chills, repeated shaking with chills, muscle or body aches, headaches, sore throat or new loss of taste or smell, fatigue, sore throat, congestion or runny nose, nausea or vomiting or diarrhea.
    - ii. Are not experiencing or have signs or symptoms of a respiratory infection such as shortness of breath, difficulty breathing or new or change in cough.
    - iii. Have not travelled internationally in the past 14 days nor to other states designated under the NYS Commissioner of Health's travel advisory.
  - c. Sanitize their hands before and after the visit, and physically distance themselves from other residents and staff.
  - d. Wear a mask at all times.
  - e. Visits are expected to take place in the resident's room or outdoors and movement within the building during a visit is discouraged at this time.
  - f. Resident will be required to wear a mask unless it is medically advised not to.
  - g. Visitors will be expected to end their visits after at the scheduled time, exit through the lobby area and leave the building promptly.

8. Visitors should arrive no sooner than **10 minutes** prior to your visit to allow for time for screening. Please park in the lot at the front entrance and screening will occur at the front entrance. If you arrive late, you will still need to be screened and the visit will end as initially scheduled.
9. If ***both the resident and visitor are fully vaccinated***, the resident can choose to have close contact (including touch) with the visitor while both are wearing a well-fitted face mask and performing hand-hygiene BEFORE and AFTER the close contact.
10. Visitors will not be able to use the resident room restrooms, however they may use the public restroom in the main lobby. Visitor movement must be limited; therefore, visitors may not go to any other areas of the building before or after their visit.
11. If for any reason you are unable to complete a scheduled visit, please contact us at 315-638-2521 to make us aware in advance.
12. The suspension of visits due to weather, the resident not feeling well etc. will be at our discretion.
13. As per New York State Department of Health directive, any visitor that fails to adhere to the protocols will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
14. Residents in a quarantine or observation period remain ineligible for in-person visits.
15. This visitation safety plan is on file with New York State and as per the Department of Health. The continued ability to have these visits are predicted on the continued absence of COVID-19 diagnoses reported in any of our staff or residents.
16. This Visitation Safety Plan is subject to change.

7 days/week @ established times (including holidays):

### W e e k d a y s

- 9:30AM-11:30AM
- 1:30PM-3:30PM
- 6:15PM-7:15PM

### W e e k e n d s

- 10:15am-11:45am
- 1:30pm-3:30pm