WIFI TROUBLESHOOTING

The following information is a supplement to the full [WiFi Instructions - The SteakAger.pdf](#). The information below was pulled together from comments on the SteakAger Family page and then reviewed with SteakAger Sam.

GENERAL TIPS:
- Your WiFi name must be a single word
- Ensure your WiFi router is in reach of your SteakAger; you may need a WiFi extender for a proper signal; this works well for folks with a garage fridge
- There are two WiFi versions; the original firmware model is referenced as the "5 Blink Model" and the newer version is the "10 Blink Model". This reference is based on the number of blinks The SteakAger does to indicate it's connected to the internet

For the 10 Blink Model:
- Your registration email will contain your SteakAger ID, it is essentially the MAC address of your SteakAger; keep it in case you need to reset at a later date
- If you don't get your registration email, check your SPAM file
- If you delete your SteakAger from the online application you can re-add it by typing in your SteakAger ID; it must still be connected to your network to do this
- The 10 blue blinks, after powering up, means the SteakAger is connected to Internet
- If the lights are cycling from blue to yellow, you are not connected to your WiFi. It must flash blue 10 times; blue means connected, and yellow means there is a problem with the network name or password

For the 5 Blink (original WiFi) Model:
- The SteakAger ID is found when connecting The SteakAger to the internet. There is no registration email
- You will have 5 blinks confirming WiFi connection

For Both Models:
- The SSID will not broadcast if your SteakAger is connected to your home network. If at any time it gets disconnected from your network it will begin broadcasting the SSID again. If you want to directly connect to your SteakAger and you are connected to the internet you will have to shut down your access point so the SteakAger will broadcast its SSID again. At which point you can reconfigure or remove it from your home network

Q: Where can I find the Steak Ager ID number for set up on the new model?
A: Direct connect to the SteakAger first, with password = ilovesteak; you'll receive an email with your SteakAger ID

Q: I cannot get my phone to find the Steak Ager on the WIFI signals
A: Ensure your WIFI is in range. If it is, and it's still not finding it, turn off your home WIFI; then unplug your SteakAger and plug it back in; it will default to direct connect mode due and then you can access it

Q: I switched internet companies, so my SteakAger is no longer connected to WIFI. How do I

get it reconnected?

A: You'll need to set the SteakAger to new company's internet WiFi.
Unplug power to your home WiFi (the one your SteakAger was previously connected to).
Unplug power to your SteakAger and wait a few seconds and then plug back in. Wait for yellow blinks. It will default to Direct Connect mode due to no WiFi. Now, direct connect to SteakAger and configure it to connect to the Internet via new Internet Company's WiFi. Basically, this is setting up as new SteakAger without creating new online account.

Q: Is the light that cycles from blue to yellow when connecting to WIFI the same light as the UVC light
A: No, the UVC light can be seen glowing in the back of the SteakAger box; it's a light blue glow which may be difficult to see in daylight. If you still can't see the UVC light, take a picture without the flash, it should show up on your pic

If you need more details for full setup à [Go to Facebook SteakAger Family Files, look for WiFi Instructions](#)

If all else fails, reach out to SteakAger Sam, The SteakAger Tech guru sam@thesteakager.com or tag him in a post or PM him. While Sam does work a lot, please give him time to respond, as he may not be working the same awake hours as you