

## Heartland eCommerce Payment Gateway Form Fax Form To: 866-976-1314 Email: securesubmitcert@e-hps.com

## Secure Submit: Complete Page 1 | Enterprise eCommerce (Realex): Complete Page 2

Merchant Information				_				
RM:				RM Fax:	RM Fax:			
DBA Name:	HPS	HPS Merchant #:						
Address:								
City:	State: Zip:							
Merchant Contact Email (Heartland Info Central):								
Secure Submit								
Developer Name:		Developer Email	:					
Secure Submit Software (Specify):	☐ Heartland ACH (Select Integrations Only				Heartland ACH			
☐ Bigcommerce Direct	Application required, additional fees apply.)							
□ NMI Gateway: □ Purchase □ Customer Owned	Owned							
☐ Bundled Gateway (Includes Recurring, iSpyFraud,	☐ New Token Group ☐ Existing Token Group:							
QuickBooks SyncPay and Electronic Invoicing)								
☐ Heartland Integration Services (Select Integrations)		☐ Heartland Marketing Solutions (Select Integrations)						
☐ Payment Page ☐ Heartland Online Billing		Auto Close Time	(Default is 1:3	30AM):				
Heartland Gateway Fees								
Description		Transaction	Recurring	One Time	Bill to Merchant			
Gateway Transaction Fee		\$0.15			\$			
Monthly Gateway Fee			\$20		\$			
One Time Gateway Implementation Fee				\$75	\$			
PayPlan		\$0.04	\$10		\$			
Heartland Integration Services (Baseline Webworks)		\$0.15	\$30	\$99	\$			
				TOTAL:	\$			
Additional Features								
The following are available to qualified merchants and included in the Heartland Gateway fees. Eligible merchants will be								
automatically enrolled in any applicable services unless they choose to opt-out here:								
☐ Opt-Out of Advance Fraud		☐ Opt-Out of Ma	asterPass					
☐ Opt-Out of Consumer Authentication								
Billing of monthly/implementation fees commences when production gateway keys/credentials are delivered to Merchant/Developer.								
Address Verification Services (AVS) Optional Settings								
Approve all AVS Non-Matches. (This option increases possibility of interchange downgrades and/or loss of disputed transactions)								
Automatic Decline for AVS Non-Matches – Both Address					,			
☐ Decline all International AVS Responses.								
Cardholder Verification Value (CVV) Optional Settings								
Approve all CVV Non-Matches								
☐ Automatic Decline for CVV Non-Matches (Default)								
Acknowledgement								
By signing below, Merchant understands, acknowledges and agrees (i) to the fees and statements made above; (ii) that								
the HPS products/services contained herein are subject to, and shall be provided in accordance with, the Merchant								
Processing Agreement ("MPA"); (iii) that the Web Store services and eCommerce Plans are subject to, and shall be								
provided in accordance with, the Terms of Use agreement between you and third party provider, BigCommerce, Inc.;								
(iv) that the fees for all services ordered hereunder, including those for Web Store services, are due and payable to								
HPS in accordance with the terms of the MPA; and (v) that after the Addendum Effective Date, and in addition to the								
services provided by HPS under the MPA, HPS will tokenize each cardholder primary account number ("PAN")								
submitted to HPS by Merchant. HPS' tokenization of each PAN submitted to HPS by Merchant will occur after								
authorization of the cardholder's transaction with the Merchant. This Heartland eCommerce Payment Gateway Form								
shall not be deemed an amendment to the MPA, but is a supplement thereto. Merchant further agrees to not process								
web based transactions through any terminal/software program which is not an HPS-certified system capable of								
passing eCommerce indicators.								
passing econtinered mulcators.								
v								
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Owner/Officer Signature	Pri	nt Name			Date			

Revised: 12/12/17



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## Enterprise eCommerce (Realex): Complete Page 2 || Secure Submit: Complete Page 1

Merchant Information									
RM:	RM Phone: RM Fax:				Fax:				
DBA Name:	HPS Merchant #:								
Address/City/State/ZIP:									
Merchant Contact Name (Heartland Info Central):									
Realex Gateway Fees									
Description		TXN IP	Recurring	One Time	Bill to Merchant				
Gateway Transaction Fee		\$			\$				
Monthly Gateway Fee			\$		\$				
One Time Gateway Implementation Fee				\$	\$				
				TOTAL:	\$				
Realex Setup Information									
Realex Shopping Cart/Software (Specify):									
Payment Page Server IP Address:   Static IP Dynamic IP									
Payment Page URL (If using Hosted Payment Page option):									
Return URL (If using Hosted Payment Page option):									
Additional Features									
Auto Close Time(Applies to all Products Default is 1:30AM):									
☐ Data Vault and Scheduler	Recurring								
☐ PayPal	☐ 3-D Secure (Default)								
Real Control Fraud (Default)									
Acknowledgement									
By signing below, Merchant understands, acknowledges and agrees (i) to the fees and statements made above; (ii) that									
the HPS products/services contained herein are subject to, and shall be provided in accordance with, the Merchant									
Processing Agreement ("MPA"); (iii) that the Web Store services and eCommerce Plans are subject to, and shall be									
provided in accordance with, the Terms of Use agreement between you and third party provider, BigCommerce, Inc.;									
and (iiii) that the fees for all services ordered hereunder, including those for Web Store services, are due and payable to									
HPS in accordance with the terms of the MPA. This Heartland eCommerce Payment Gateway Form shall not be									
deemed an amendment to the Agreement, but is a supplement thereto. Merchant further agrees to not process web									
based transactions through any terminal/software program which is not a HPS-certified system capable of passing									
eCommerce indicators.									
X									
Owner/Officer Signature Print Name					Date				

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